

Sample script for mVAM phone surveys

Food Consumption Score (FCS) and reduced Coping Strategies Index (rCSI)

Note to the operator: The aim of this survey is to gather food security information. Therefore, it is important to make sure that the respondent is at ease and in a safe location/situation before proceeding with the survey.

Questionnaire Information

Operator	
Respondent ID	
Date of the call	

Introduction:

OPERATOR: Hello, my name is [.....] [name enumerator]. I am calling on behalf of the United Nations World Food Programme. WFP is conducting nationwide phone surveys to learn about its population's food security. If you agree to participate in this survey, we will ask you some questions about the HOUSEHOLD's food consumption and coping. Your participation in this survey is voluntary. Each survey will take maximum 10 minutes of your time. All your answers will remain confidential. You'll receive an airtime credit of XXX after completing the survey.

OPERATOR: Are you interested in participating in this survey?

- No → can I call you at another moment? → YES NO → *End of the survey*
- Yes → *Continue the survey*

Question 1

OPERATOR: What is your year of birth? [Report year]

If the age of the respondent is under 18, end survey

Section 1: Geographic and Demographic info

Question 1

OPERATOR: In which Region is your Household living? [List of Region]

Question 2

OPERATOR: In which District is your Household living? [List of District]

Question 3:

OPERATOR: Is the head of your household a man or a woman? [Report man or woman]

Question 4:

OPERATOR Is your household CURRENTLY displaced? [Report yes or no]

If yes, report date of displacement {Month+Year}

If yes, are you currently residing in a new Region? [Report yes or no]

If yes, from which Region are you displaced?

Question 5:

OPERATOR: In what type of housing are you living? [Select one]

- Own home
- Rental
- Staying with someone else for free
- Camp
- Unfinished building
- Public Building (Schools, Religious buildings...)
- Other, Specify.....

Section 2: Food Consumption Score (FCS) Section

Question 1: (Overall starches food group)

OPERATOR: In the past 7 days, how many days did your household eat **main staple starches**, including **cereals, grains, tubers and/or roots** (such as potatoes, sweet potatoes, rice, pasta, bread, wheat flour, bulgur wheat, Khubiz, Samoun, oatmeal, muesli, or other grains/cereals)?

..... [Report the number of days, from 0-7]

Question 2: (Pulses)

OPERATOR: In the past 7 days, how many days did your household eat **pulses, nuts, and/or seeds?** (Including beans, fava bean, chickpeas, peanuts, lentils or others)?

..... [Report the number of days, from 0-7]

Question 3: (Overall vegetables food group)

OPERATOR: In the past 7 days, how many days did your household eat **vegetables and/or leaves** (including carrots, tomatoes, cucumbers, red peppers, pumpkin, kale, jarjir, onions, broccoli, spinach, lettuce or other vegetables)?

..... [Report the number of days, from 0-7]

Question 4: (Overall fruits food group)

OPERATOR: In the past 7 days, how many days did your household eat **fruits** (including citrus fruits such as oranges and limes, apricots, apples, dates, tangerine and other fruits)?

..... [Report the number of days, from 0-7]

Question 5: (Overall meat and fish food group)

OPERATOR: In the past 7 days, how many days did your household eat **eggs, meat and/or fish or other seafood as a main dish, so not as a condiment?**

..... [Report the number of days, from 0-7]

Question 6: (Dairy)

OPERATOR: In the past 7 days, how many days did your household consume a substantial amount of **milk (powdered or fresh) or other dairy products** (including yogurt/Kefir, cheese, curd, condensed milk, sour cream or others)? (Excluding butter)

..... [Report the number of days, from 0-7]

Question 7: (Fats)

OPERATOR: In the past 7 days, how many days did your household eat **oil, fat or butter?** (Including vegetable oil, palm oil, margarine, other fats/oil)

..... [Report the number of days, from 0-7]

Question 8: (Sugar)

OPERATOR: In the past 7 days, how many days did your household **sugar or sweets?** (Sugar, honey, jam, cakes, candy, cookies, sugary drinks, other)

..... [Report the number of days, from 0-7]

Section 3: reduced Coping Strategy Index (rCSI) Section

Question1:

In the past 7 days, were there times when you did not have enough food or money to buy food?

Yes

No

Question2:

OPERATOR: In the past 7 days, how many days did your household rely on less preferred and/or less expensive food due to lack of food or money to buy food?

..... [Report the number of days, from 0-7]

Question3:

OPERATOR: In the past 7 days, how many days did your household borrow food, or rely on help from a friend or relative due to lack of food or money to buy food?

..... [Report the number of days, from 0-7]

Question4:

OPERATOR: In the past 7 days, how many days did your household reduce the number of meals eaten in a day due to lack of food or money to buy food?

..... [Report the number of days, from 0-7]

Question 5:

OPERATOR: In the past 7 days, how many days did your household limit portion sizes at mealtime due to lack of food or money to buy food?

..... [Report the number of days, from 0-7]

Question 6:

OPERATOR: In the past 7 days, how many days did your household restrict consumption by adults so children could eat, due to lack of food or money to buy food?

..... [Report the number of days, from 0-7]

Open Question:

OPERATOR: Would you tell us more about the food situation in your community?

..... [Free text]

OPERATOR: Thank you very much for your time! We expect to call you again in a month.

Instructions for Operator: If respondent do not want to respond to the OPEN QUESTION, please end the survey ticking one of the box below

Survey completed

Survey incomplete